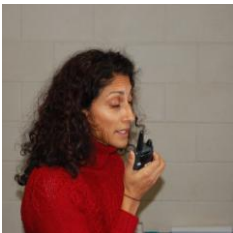




Can You Relate? Effective Workplace Communication

The Program:

Communication is vital for success, yet it is the number one challenge for organizations worldwide. In this workshop, participants begin by assessing personal styles through one of several standardized tools, such as the Myers-Briggs Type Indicator™ or Identity Mapping™. They learn how to connect with all potential audiences by recognizing preferences, presenting ideas appropriately, and understanding others' points of view. Through hands-on, engaging challenges they explore the challenges specific to their extended workplace, and learn to overcome communications barriers between teams, customers, and clients.



Format:

Summit applies a blended learning approach to fully engage all learning styles. Participants are guided through a series of challenging activities followed by periods of reflection, facilitated discussions, and presentations of current theories and models. This session includes follow up contact with the Summit facilitator to encourage implementation of action plans.

Full Day (6-7 training hours)



Outcomes:

Team members will:

- ✓ Value the diversity of team members' personal styles
- ✓ Understand their own preferences for relating and communicating
- ✓ Understand their team-mates' preferences for relating and communicating
- ✓ Understand the elements of effective communication
- ✓ Assess their communications strengths and weakness, and take action

The team will:

- ✓ Have shared criteria for effective communications
- ✓ Have a clear set of expectations and processes for interdepartmental communications



Includes:

Team Tool Cards; Workbook; Communication Assessment; Photo CD; Gift