



Bridge the Gap – Enhancing Personal Interactions

The Program:

Does your team spend too much time “storming” and too little time truly performing? This session introduces positive ways to look at our differences, resolve conflict, and find common ground in the team setting. The “polarity” model helps team members tap into the healthy tensions that result from diverse viewpoints. They also explore different ways people deal with conflict and practice simple tools to manage conflict to achieve win/win solutions.

Format:

Summit applies a blended learning approach to fully engage all learning styles. Participants are guided through a series of challenging experiences followed by periods of reflection, facilitated discussions, and presentations of current theories and models. This session includes follow up contact with the Summit facilitator to encourage implementation of action plans.

Full Day (6-7 training hours)

Outcomes:

Team members will:

- ✓ Understand and value each person’s unique contribution to the team
- ✓ Learn to thrive in a constantly changing environment
- ✓ Give feedback in a clear and constructive manner
- ✓ Employ a variety of conflict management techniques

The Team will:

- ✓ Create “big-picture” thinking and generate interdepartmental collaboration
- ✓ Challenge unproductive and limiting mindsets
- ✓ Avoid unwarranted conflict and learn to benefit from healthy opposition
- ✓ Seek win/win solutions

Includes:

Team Tool Cards; Workbook (optional); Polarity Model; Photo CD; Parting Gift

